Talk to our team

If you're experiencing noise from the port, we'd like to hear about it. Talk to our team and let us know how we can improve.

When you lodge a noise issue with Napier Port, this is what happens behind the scenes.

Call our security team on 833 4440, 24/7, and let them know about the noise you're experiencing



Our security team let our operations team know about the issue, and complete a noise issue form



The noise issue form goes to our Environmental Advisor and Communications
Advisor



Our Environmental Advisor reviews noise levels and noise event alerts from our continuous noise monitoring equipment



We investigate the noise complaint as soon as possible



We report back to you within five working days with the outcome of the investigation



The issue and the investigation are tabled at the next Port Noise Liaison Committee meeting

